
**CABLE FRANCHISE
APPLICATION**

**PROPOSAL FOR RENEWAL OF A
CABLE FRANCHISE FOR
GREENBRIER COUNTY,
WEST VIRGINIA**



FORM NO. 1 AND INSTRUCTIONS

**APPLICATION OR PROPOSAL FOR GRANT OR
RENEWAL OF A CABLE FRANCHISE**

A. Introduction

The purpose of this application or proposal ("application") form is to comply with the provisions of the West Virginia Cable Television Systems Act, West Virginia Code §24D-1-1 et seq (1999), and the Cable Communications Policy Act of 1984 ("Cable Act"). This document contains or refers to information and instructions relating to the preparation and filing of the application: the conditions and provisions regarding the operation and maintenance of the cable communications system, and the procedure to be used in evaluating the application. Appended are forms indicating information which must be provided by the Applicant.

A term used in this document shall have the same meaning as the term is defined in W Va. Code §24D-1-1 et seq.

Applicant should carefully read the following instructions, since they contain various data and specifications which must be used in the preparation of its application. This document consists of (1) the General Instructions; (2) the Information Requirements; (3) Applicant's Affidavit; and (4) Forms A, B, C, D, E, F, G, H, and I.

No application or proposal for renewal or grant of a cable franchise may not be accepted by a Franchising Authority unless it follows the required format and provides all information requested herein.

THE FRANCHISING AUTHORITY RESERVES THE RIGHT TO REQUIRE APPLICANT TO SUBMIT TO THE FRANCHISING AUTHORITY" FURTHER AND MORE DETAILED INFORMATION THAT IS CALLED FOR BY THESE INSTRUCTIONS, OR THAT MAY BE INCLUDED IN ANY APPLICATION, ABOUT AND" MATTERS CONCERNING WHICH THE FRANCHISING AUTHORITY MAY INQUIRE.

B. Filing of Application

Three (3) copies of Applicant's application, together with all accompanying enclosures, shall be submitted in sealed envelopes or cartons with the caption "CABLE FRANCHISE APPLICATION" addressed to the appropriate Franchising Authority as determined by the Public Service Commission of West Virginia (hereinafter "Commission"). If the Commission is not the Franchising Authority, then the Applicant shall also file one copy of the completed application with the Commission addressed to: Public Service Commission of West Virginia, P. O. Box 812, Charleston, WV 25323.

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The application must be accompanied by a filing fee of Two Hundred Fifty Dollars (\$250). The filing fee shall be by check made payable to the Franchising Authority.

C. Authorization

At the time of application, Applicant shall disclose to the Franchising Authority, in writing, the names, addresses and occupations of all persons who are authorized to represent or act on behalf of the Applicant in those matters pertaining to the application. For each person so authorized, Applicant shall state the limits, if any, of the authority of the individual to make representations or act on behalf of Applicant with respect to matters pertaining to the application. The requirement to make such disclosure shall continue until the Franchising Authority shall have accepted or rejected Applicant's application or until Applicant withdraws its application.

D. Liability of Parent Entities

Applicant should clearly state what other corporations, entities, or persons, if any, are intended to be jointly and severally liable for the obligations of Applicant.

The limitations on the joint and several liability of any corporation, person or entity, if any is proposed, shall be clearly and expressly set forth within the application.

E. Use of Application Forms

The application forms have been designed to elicit pertinent data that will be used in evaluating the application. Applicant should provide answers to questions sequentially. If the answer to a particular question is no, or "not applicable," so state Responses shall include the question numbers and shall incorporate a sufficient portion of the questions to make clear the topic being addressed. Failure to respond to every question or to provide requested information may result in the application being considered unacceptable. A response of "not applicable" may be appropriate to specific questions. ("N/A" means "not applicable")

Applicant should supply answers on the enclosed forms where furnished or on replicas thereof wherever possible. If additional space is needed, the Applicant should show, at the top of each page of the proposal, the form and/or question number which applies to the first question being addressed on that page. The pages should be numbered, for example, "A-1, A-2, etc." for the responses to Form A, and similar numbering for other sections.

Applicant is requested to use 8" by 11" pages and to avoid oversized pages which cannot be copied easily. Tabulations, such as pro forma sheets, may be reduced to 8" by 11" as long as they remain legible. Tabular summaries should be used wherever possible. Where the forms specify a set of column headings to be used in a tabular response, all headings must be used even if some columns are to be blank or are not applicable.

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F. Franchise Documents

The documents constituting a franchise shall be W. Va. Code §24D-1-1 et seq , all rules in effect as promulgated by the Commission; the application together with any amendments thereof which are authorized under section H of these instructions; and the franchise agreement.

G. Clarification of Franchise Documents

In the event that Applicant has questions as to any terms, conditions or provision of this application or the meaning or interpretation thereof, it may request information or clarification by submitting such request in writing to Public Service Commission of West Virginia, P. O. Box 812, Charleston, WV 25323

Applicant, by submitting its application, shall have represented the facts that it agrees that it has no unanswered questions with respect to the application form, and that it has no basis for withdrawal or modification of this application on the basis of misunderstanding.

H. Amendment to Application

Corrections of inadvertent errors, if timely received, will be considered. Additional or clarifying information or data may be requested by the Franchising Authority, if, in its judgment such information or data will aid it in analysis of the application

If ambiguities or inconsistencies are found by the Franchising -Authority in the application during the evaluation period, the Franchising Authority may request and upon such request the Applicant shall be required to submit a clarification Such Clarifications will become part of the application as if they had been submitted with the original application material.

I. Submission of Data on Other Systems

Information may be solicited from other communities in which any entity related to Applicant operates cable television systems to determine the quality of its performance in those communities By submitting an application, Applicant will grant the Franchising Authority or its representatives the right to contact personnel or examine the facilities of such systems By submitting; an application, Applicant consents to both the solicitation of such information by the Franchising Authority and the disclosure of such information by the comparable Franchising Authority where such entities operate.

J. Application Cost

The funds expended by Applicant in preparation of its application, shall be at Applicant's own risk and cost.

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K. Consideration of Application

Consideration of the application shall be governed by the West Virginia Cable Television Systems Act, W.Va. Code §24D-1-1 et seq., applicable rules, and the Cable Communications Policy Act of 1984, 47 U.S.C. §521 et seq.

II. INFORMATION REQUIREMENTS

A. Financial Statements and Responsibility

The application must include a statement of Applicant's financial condition, financial responsibility and resources, including a financial statement reviewed or audited by an independent public accountant for the most recent fiscal year, and for the last quarter an unaudited statement and a financial statement of any parent organization. The rendering of the financial statements should be in such form as will clearly reveal the extent of the Applicant's cable operations, including investment in cable facilities, revenues from all sources, expenses of operations, and the accounting policies used in the preparation of the statements including those related to income taxes, parent advances, charge backs, and allocations.

B. History and Experience

The application must include a narrative account of Applicant's history and experience to demonstrate its ability to furnish efficient and dependable service to the public.

The narrative account should include a description of the background and experience of the senior personnel who will manage the operation of the cable system.

C. Description of Proposed System

Applicant must include a description of the cable system proposed to be operated and/or installed, including such detail as may permit a proper evaluation of the merits of the application. The description shall include discussions if appropriate, of how service will be converted from any existing facility to any new facility; the potential use of fiber optics in trunk lines and the distribution systems, and the potential use of addressable taps.

Please break down this analysis into several parts, beginning with a projection of demands upon the cable system over the intended term of the franchise. Demand analysis should include discussion of anticipated changes in number of consumers, consumer wants and needs, nature and range of services to be provided, technological advancements, etc. From the demand analysis should flow a discussion of the proposed upgrade or upgrades over the length of the desired term, and then ultimately, an impact analysis of these upgrades on pro forma financial projections during

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each year of this period (please refer to Form D).

If Applicant proposes a system with a capacity of less than 450 MHz, it must explain in detail the basis for the belief that such a system will meet future needs and interests or that a more elaborate system with greater capacity is not reasonable in light of costs.

D. Economies of Scale

Describe the potential market for cable services within the franchise area. Applicant shall state whether it believes that the provision of cable service in the franchise area will enjoy any real or potential economies of scale and/or scope, and whether the public is better served by the award of one, multiple, or area specific franchises. The Applicant shall provide any documentation or other information which supports its views.

E. Technology Change and West Virginia Telecommunications Infrastructure

Since the Franchising Authority may renew a franchise for a period of up to twenty (20) years or grant a new franchise for fifteen years (15), Applicant should describe with particularity how it believes (1) the technical provision of cable service is likely to change over the period of the franchise; and (2) the demand for cable service in the franchise area is likely to change over that same period (for example, the capability of accommodating High Definition Television, two-way telecommunications to the home, internet access, data transmission, etc.)

F. Access Structure

Please indicate the elements of a preferred structure for access, a discussion of other alternative structures considered, and the reasons why the proposed structure is preferred.

G. Substantial Compliance

For renewal applications, a demonstration is required that Applicant has substantially complied with the material terms of any existing franchise orders issued by the Franchising Authority and with applicable law.

H. Innovations

Please describe any innovations during the last ten years which Applicant has undertaken. These innovations may include technological or consumer service upgrades.

Applicant's Affidavit

This application is submitted by the undersigned who has been duly authorized to make the representations herein on behalf of the Applicant.

Applicant understands that this application will be part of the Franchise Documents, enforceable against Applicant, in the event a franchise is granted as a consequence of this Application.

Applicant recognizes that all representations made in this application are binding upon it and that inaccuracy of or failure to adhere to any such representations may result in revocation of any franchise that may be granted as a consequence of this application.

Consent is hereby given to the Franchising Authority to make inquiry into the legal, character, technical, financial and other qualifications of Applicant and/or any controlling entities by contacting any persons or organizations named herein as references, or by any other appropriate means.

The Applicant certifies and guarantees that the responses are within the financial capabilities of the proposed system as demonstrated on the pro forma statement of Form D, and further guarantees to deliver a cable communications system which is consistent with the responses contained within this application.

The signature hereto declares that the entire contents of this application are true and correct to the best of the undersigned's knowledge, information and belief.

Firm Name: Cebridge Acquisition, LLC

Affiant's Signature *[Handwritten Signature]*

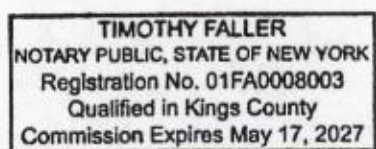
Official Position: Senior Director, Government Affairs

Subscribed and sworn or affirmed to before me this 15 day of July
2024

My commission expires May 17, 2027

Timothy Faller
Notary Public, State of New York

(If signed outside West Virginia seal must be affixed)



Form A

A.1. Ownership and Control Information

Provide the following information:

(A) Complete name and address of Applicant

**Cebridge Acquisition, LLC
c/o Altice USA
1 Court Square West, 47th Floor, Long Island City, NY 11101**

(B) Complete name and address of the person to whom communications from the franchising authority should be sent.

**Thomas J. O'Neill, Senior Director of Government Affairs
Cebridge Acquisition, LLC
c/o Altice USA
1 Court Square West, 47th Floor, Long Island City, NY 11101**

(C) Applicant's business office address.

**Cebridge Acquisition, LLC
c/o Altice USA
1 Court Square West, 47th Floor, Long Island City, NY 11101**

(D) Name and address of chief executive officer of Applicant

**Dennis Mathew, Chief Executive Officer
Cebridge Acquisition, LLC
c/o Altice USA
1 Court Square West, 47th Floor, Long Island City, NY 11101**

(E) If the Applicant is a corporation, a statement of ownership, detailing the corporate organization of the Applicant, including the state of incorporation, the names and addresses of the officers, directors, and major stockholders (owning 10 percent or more of Applicant's stock), and the number of shares of stock held by each. Attach a copy evidencing registration to do business from West Virginia Secretary of State.

See attached "Exhibit B – Altice USA, Inc. Form 10-K"

(F) If the Applicant is a partnership, a statement of ownership, including the names, addresses and social security numbers or tax identification numbers of all of the general partners and limited partners, if any, and the percent of interest each has in the partnership

(G) If the Applicant is an individual, a statement of ownership, including the name, address and social security number of Applicant.

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(H) If Applicant is owned, in whole or in part, by a corporation or corporations, furnish the name, address and employer identification number for each corporation owning one (1) percent or more of the stock in the Applicant.

(I) If any of the corporate stock in the Applicant is held for any other person who is the beneficial owner of the stock, list the name, address and social security number of the person who votes the stock and his or her official capacity

(J) List all of the intercompany relationships the Applicant has, including parent, subsidiary and affiliated companies.

(K) The most recent Form 10-K, if any, for the Applicant and all related or controlling entities of Applicant.

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Form B

CHARACTER QUALIFICATIONS

Please provide the following information about Applicant and any controlling entities (hereinafter collectively referred to as "Applicant"). Please identify all controlling entities for which information is provided.

- B.1. For the ten-year period immediately preceding the filing of the application, please provide the following information as to Applicant
- a. Has any court or administrative entity entered any judgment, finding, decree or order which determined that Applicant engaged in any activity that involved:
- (I) unfair or deceptive trade practices, perjury, fraud, dishonesty, organized crime or racketeering; or
 - (ii) violation of applicable federal, state, or local cable communications law or rules, or
 - (iii) violation of cable franchise provisions; or
 - (iv) violation of the rules, regulations, codes of conduct, or ethics of a self-regulatory trade or professional organization?

If so, please describe each such judgment, order or decree and provide a copy thereof.

None apply to items (i), (iii) and (iv). With regard to item (ii), the West Virginia Public Service Commission ("Commission") issued orders on February 9, 2022 and May 25, 2022 finding that Applicant had violated certain provisions of state law in its provision of cable television services to West Virginia subscribers (collectively, the "Order"). The Order required the Applicant to take corrective measures within timeframes set forth in the Order and periodically report on its implementation (see Commission CASE NO. 2 1-05 15-CTV-SC-GI).

As timely reported to the Commission in compliance filings made in 2022 (July 9, August 22, November 2, and November 25) and 2023 (January 30, May 1, May 25, July 30, October 30), Applicant continues to comply with the Commission's Order and has either has implemented all required items or is the process of implementing the remaining items. Items completed include: (1) issuing \$2.24M in credits to West Virginia cable customers; (2) implementing an automatic outage credit process for full-node and partial-node outages in excess of 24 hours; (3) identifying six new retail locations scheduled to open by the end of 2023, five of which have already opened; (4) implementing a hiring plan to recruit more technicians and staff; (5) completing an audit of its E-911 fee collection and remittance; (6) taking steps to ensure that all contractors are properly licensed and registered in the State of West Virginia; (7) eliminating separate surcharges on bills to provide greater clarity to subscribers; and (8) implementing a number of initiative to improve customer service to West Virginia customers. See Applicant's compliance filings in the above-referenced case number.

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- b. Has Applicant or any of its officers, directors, or management employees been convicted of any felony criminal offense which involved perjury, misrepresentation, fraud, theft, or bribery? If so, please provide full information concerning each such conviction.

None.

- B.2. Has any cable television franchise held by Applicant, its parent corporation, or subsidiary of its parent corporation, been suspended or revoked? If so, please state the relevant circumstances for each such suspension or revocation.

No suspensions or revocations.

Form C

CABLE HOLDINGS OWNED BY APPLICANT

C.1. Existing Cable Franchise Interest

List any interest the applicant, or any corporation, company or person mentioned in response to items A.1.(A) through and including A.1.(I) previously, has in other cable television systems (or in a franchise for a system which has not yet been built), AM, FM, or television broadcast licenses or permits, newspapers, communications common carriers or manufacturers of cable television equipment, including the name(s) and address(es) of each such operation and the name of the chief executive officer of the franchising authority in which each such cable television system, if any, is located. Furnish the same information with respect to all pending applications for cable television franchises in other jurisdictions.

Please refer to "Exhibit A – West Virginia Municipalities" for a complete list of municipalities currently served by Applicant.

Please refer to "Exhibit B – Altice USA, Inc. Form 10-K"

Media entities

News 12 Networks, i24 US Corp., and Altice News, Inc. are wholly owned subsidiaries (either directly or indirectly) of CSC Holdings, LLC, the direct parent of applicant.

Equipment - Altice labs address

Rua Engenheiro José Ferreira Pinto Basto, 3810-106 Aveiro, Portugal

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Form D

FINANCIAL RESOURCES

Please describe in detail the financing plan for any construction and the continuing operation of the Applicant's cable system. Documentation of the debt of financing is to be provided by a funding organization. If the funding is to be provided through any parent, then the ability to obtain financing and sources of the parent must be documented including financial statements of the parent. Proof of financial capability shall include the followings:

D.1. Source of Financing

(A) Furnish a documented plan for financing the proposed system, which shall indicate specifically every significant anticipated source of capital and any and all limitations and/or conditions with respect to the availability of the indicated sources of capital, including both debt and equity.

Not applicable. This is an existing, completely built, and operating cable system.

(B) Furnish a statement of financial projections, and including as a minimum names of creditors holding any indebtedness of the applicant at time of filing this application, the amount, percentage of outstanding indebtedness and the terms of indebtedness, a pro forma schedule setting forth a profit and loss statement for a five-year period, a statement showing total sources of funds and uses of funds, a balance sheet of assets and liabilities for the same five-year period; a schedule of projected subscribers, subscriber revenues and non-subscriber revenues for the same five-year period, a schedule setting forth direct operating expenses for the same five-year period; and a schedule of capital expenditures for the same five-year period.

Not applicable. This is an existing, completely built, and operating cable system.

D.2. Contact in Outside Audit Firm

For Applicant, any parent company, and the principals, provide the name, title, address and telephone number of an appropriate contact person in each outside audit firm utilized within the past five years.

Please see "Exhibit B – Altice USA, Inc. Form 10-K."

D.3. Financial Statement

Submit a financial statement for the Applicant reviewed or audited by an independent public accountant for the most recent fiscal year, and for the last quarter an audited statement, and a financial statement for the relevant parent organization, if any, audited by an independent public accountant for the most recent fiscal year.

Please see "Exhibit B – Altice USA, Inc. Form 10-K."

Form E

ANTICIPATED CONSTRUCTION PRACTICES

E.1. Furnish a timetable for completion of construction of the proposed system, which timetable shall assure uniform availability of service throughout the designated service area.

Not applicable. If there is a general issue with any of our construction work (permitting, downed lines, restoration of ROW, traffic control), please contact Terrance Baumgardner, terrance.baumgardner@alticeusa.com.

E.2. Construction Completion - Provide a complete list of all facilities to be constructed, their function and general description, and their estimated date of completion.

Not applicable. If there is a general issue with any of our construction work (permitting, downed lines, restoration of ROW, traffic control), please contact Terrance Baumgardner, terrance.baumgardner@alticeusa.com.

E.3. Construction Complaint Resolution - Describe practices for complaint resolution during any construction.

Not applicable. If there is a general issue with any of our construction work (permitting, downed lines, restoration of ROW, traffic control), please contact Terrance Baumgardner, terrance.baumgardner@alticeusa.com.

E.4. Construction Maps - Attach copies of relevant topographical maps designating current service area boundaries and proposed service area boundaries over the next five years. Please highlight roads paralleling the cable service area.

Please see "Exhibit I – Franchise Area Map"

CHANNEL CAPACITY AND SYSTEM DESIGN

F.1. Furnish a statement of channel capacity, including the total number of channels in the proposed system, the total number of channels to be activated immediately, and the number of designated public, educational or governmental channels.

The cable system is currently 750 MHz bandwidth capacity with over 400 activated channels and a maximum capacity of approximately 500 channels. Please refer to "Exhibit D - Channel Lineup" for more information.

F.2. Furnish a statement of the television and radio broadcast signals to be carried, together with a description of programming and other services to be offered, including access, interconnect and institutional services, if not shown on Form G.

Please refer to "Exhibit D - Channel Lineup". No FM broadcast channels carried.

F.3. Furnish a description of the proposed system design and planned operation, including at least the following.

(A) The general area for location of headend(s) and antenna(s), if known, furnish map coordinates,

329 Harper Heights Rd Beckley, WV 25801 (37.48.9.0 N, 81.13.56. W)

(B) The extent and type of interactive services to be offered on both the residential and institutional industrial networks, together with a schedule for their activation or projected availability from particular points,

Please refer to "Exhibit C - Rate Card."

(C) The extent and type of automated services to be provided;

Not applicable.

(D) The location of origination points and origination facilities,

329 Harper Heights Rd Beckley, WV 25801 (37.48.9.0 N, 81.13.56. W)

(E) The number of channels to be activated immediately for public access and institutional uses, the facilities, equipment, and staff to be made available for such uses and a schedule of charges for facilities, personnel and utilization of such channels and services (such schedule of charges shall be included in the proposed tariffs,

Availability as needed based on franchise needs.

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(F) The provisions for expansion of channel capacity and other upgrading of the technical capabilities of the system as technological improvements become available;

Not applicable.

(G) The general system design, the type of system, the distribution system, two-way capability and the method of interconnection with other systems in West Virginia, and

Hybrid-fiber coax and two-way capability.

(H) The extent and purpose(s) to which the Company proposes to use microwave technology, and the name and address of the Company representative responsible for obtaining necessary FCC approval(s).

Not applicable.

F.4. Emergency Alert System

Describe your existing and/or proposed Emergency Alert System including make and model numbers of equipment. Indicate whether system will override all audio and video channels or only audio channels. Also indicate how and from where the system will be activated.

EAS is system is triggered by Local Radio Stations or By State CAP IP System. Once the EAS System is triggered Channels will have banner on the screen and audio message of the EAS Alert.

F.5. Subscriber Converter Availability

Please explain your present and future policies concerning availability of converters for subscribers as well as any costs to subscribers for such converters.

Please refer to "Exhibit C – Rate Card."

F.6. Closed Captioning Devices

In regard to closed captioning or other services for the hearing impaired, what, if any, services have been and will be made available? If any such provisions are made, please indicate type and availability of equipment to be utilized.

Available through STB.

F.7. Service Level Isolation

(A) Pay Cable Isolation - Describe design specifications for the delivery of pay cable television, including methods of security (e.g., negative-option or positive-option traps, sync suppression, addressable converters, etc.).

Applicant offers multiple tiers. Pay cable television is offered via encryption technology. Please refer to "Exhibit C – Rate Card " for more information.

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(B) Tier Isolation - If more than one basic service tier is to be provided, describe how lower tier subscribers will be isolated from receiving upper tier programming.

Not applicable. Only one basic service tier provided.

(C) Scrambling System - While no proprietary data is required, state for each scrambling system used whether demodulation and remodulation must occur at headends, hubs, or subscriber equipment, and provide a brief analysis of the source of any interference or distortion anticipated due to this process.

Applicant utilizes encryption technology. To un-encrypt the signal, user will need device including STB or Cable Card controlled by digital controller and billing system.

F.8. Statewide Interconnection - Describe what efforts may be undertaken to interconnect the Applicant's cable system with other cable systems in the State. Include such information as:

None

- (A) Technical means of interconnection;
- (B) Band width capacity of interconnection systems,
- (C) Name and location of cable systems proposed to interconnect,
- (D) Proposed activation dates of interconnect,
- (E) Identification of total interconnect cost and how such cost will be shared among cable systems,
- (F) Administrative coordination between cable systems, including any existing agreement to interconnect;
- (G) Programming coordination between institutions, program suppliers, and access users, and
- (H) Other information as necessary.

F.9 System Maintenance - Describe procedures for routine preventive maintenance, including type and frequency of system inspection and testing, number and qualifications of technical staff, and the test equipment to be provided. A clear summary of the maintenance procedures is desired, rather than lengthy maintenance manuals.

Systems are electronically monitored 24/7 for issues, tested in accordance with FCC requirements, and serviced 24/7 by qualified, experienced technicians.

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Form G

SIGNAL CARRIAGE AND CHANNEL ALLOCATIONS

G.1. Video Signal Carriage and Channel Allocations

(A) Complete pages 3 through 6 of Form G.1 for each system effected by this franchise.

Please refer to "Exhibit D – Channel Lineup" in response to Form G.

(B) In G.1 column 2 list the broadcast channel number of each broadcast station carried or to be carried by the cable system.

(C) In G.1 column 3 list the station call letters or the name of the service that is carried on the cable channel in G.1 column 1.

(D) In G.1 column 4 list the city and state of origin of any broadcast services carried by the system.

(E) In G.1 column 5 identify the method of reception of the signal transmitted on the cable channel using the following abbreviations.

OA - off air
SAT - satellite
MIC - microwave

FO - fiber optics
TEL - telephone line
LO - local origination

(F) In G.1 column 6 identify the network affiliation of each broadcast station carried. If this channel is designated for PEG access indicate type of access here, even if the channel is currently used for another purpose.

(G) In G.1 column 7 indicate the tier level of the channel or service using the following abbreviations. Basic service should be the minimum level of service available for reception of cable service.

B - basic service
EB - expanded basic (# if more than one level)
P - pay tv service
PPV - pay per view service

(H) In G.1 column 8 indicate if the channel is used 24 hours per day, list start and stop times if part time or occasional if not used on a daily basis.

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(I) In G.1 column 9 indicate the date that the channel or service became or will become available.

G.2. Audio Signal Carriage

Complete form G.2 for each specialized audio service utilized by the system. If the system receives and transmits broadband FM radio, indicate (FMBAND) in column 1. If audio service is sold as one or more services or package, indicate in column 6 as "FM" (broadband or package), "B" if included with basic service, or "Audio #" for each service or package sold as a separate service. Use column 7 for further descriptions of the audio services listed on the form.

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Form H

DELINEATION OF RESOURCES COMMITTED TO PUBLIC,
EDUCATIONAL, AND GOVERNMENTAL ACCESS AND
LOCAL PROGRAMMING OR ENTITIES

H.1. Furnish a statement of terms and conditions under which service is to be provided to educational, charitable, governmental, and other entities.

Applicant offers PEG access to any qualified user, provided that the user complies with all applicable state and federal laws. Applicant offers this access in accordance with applicable state and federal law.

H.2. Furnish a statement of policies for public, educational, and governmental access or's nation programming.

Applicant offers PEG access to any qualified user, provided that the user complies with all applicable state and federal laws. Applicant offers this access in accordance with applicable state and federal law.

H.3. Furnish a statement (or chart) indicating the availability of access studio, editing equipment and portable equipment, Sunday through Saturday.

Applicant does not own origination facilities in the franchise area. Upon request, Applicant can provide contact information for providers of production services.

H.4. Furnish a statement explaining your public access training course program.

Applicant does not have a public access training program in the franchise area.

H.5. Furnish a statement (or chart) indicating your access production coordinator's duties and the hours these duties will be performed during the week.

Applicant does not employ an access production coordinator in the franchise area.

H.6. Furnish a statement indicating your Company's local origination programming policy, including the number of hours per week, types of productions and staff available for such programming.

Applicant does not own local origination facilities in the franchise area. Upon request, Applicant can provide channel space for such uses.

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Form I

CUSTOMER SERVICE AND RATES

I.1. Describe in detail standards for customer service. Specifically, address standards and procedures for installation, billing, collection, handling of complaints, repairs, discontinuing or changing service, telephone and other services. Describe how the Applicant plans to provide repair service within 24 hours of customers' service complaints.

Please refer to "Exhibit E - Terms of Service."

I.2. Provide a summary for the last five years of all rates charged for each level or tier of service including pay service.

Altice hereby provides "Exhibit C - Rate Card" as an example of our current rates. Cable rates are unregulated pursuant to federal law. See in the matter of Amendment of the Commission's Rules concerning effective competition; implementation of Section 111 of the STELA Reauthorization Act. FCC 15-62 (REPORT AND ORDER adopted June 2, 2015; released June 3, 2015).

I.3. List the proposed rates, if any, to be charged including rates for each service tier as appropriate and charges for installation, cancellations, connection, change of service, upgrade, downgrade, reconnect, late charges, bad check charges, and other services.

Please refer to "Exhibit C - Rate Card."

I.4. Provide information on proposed rates, charges or deposits for studio and equipment usage, as well as any charges to subscribers for converters or scramblers.

Please refer to "Exhibit C - Rate Card."

I.5. Identify the location of each business office to be maintained by Applicant to service the franchise area and describe its business hours, further set forth Applicant's proposed number of telephone lines, number of toll-free telephone lines, and number of staff to be assigned to each office to handle consumer complaints.

**244 Red Oak Shopping Center
Ronceverte, WV 24970
9:00 AM - 6:00PM M-F
(866) 950-3278**

Hours are subject to change.

I.6. Furnish a statement (or a sample) of your proposed monthly bill to subscribers, including a statement as to the frequency with which a fully itemized bill is sent out.

A fully itemized bill is sent out monthly detailing all charges and payments that have been applied to account. Please refer to "Exhibit H - Sample Monthly Bill."

I.7. Furnish a statement concerning your disconnect policy as to subscribers who are delinquent in paying their monthly service charges, and include any collection fee which may be

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imposed.

Please refer to "Exhibit E - Terms of Service". Applicant complies with state and federal law and regulations governing delinquent account procedures.

I.8. Furnish a statement indicating what the Company's educational or awareness programs will be to. a) inform potential subscribers that cable television subscriber bills are payable "in advance," and b) what the credit policy is for interrupted service.

Please refer to "Exhibit E - Terms of Service."

I.9. Furnish a statement of the applicant's line extension policy, and identify where in the service area it will be implemented.

Please refer to "Exhibit G - Franchise Agreement", Section 3.8

| Franchise Area/ | Job Title | First | Last | Address | City | State | Zip |
|--------------------------------|----------------------|------------|-------------|-----------------------------------|---------------|---------------|-------|
| Alderson Town of | Mayor | Travis | Copenhaver | 202 Monroe Street | Alderson | West Virginia | 24910 |
| Athens, Town of | Mayor | Timothy | Pike | 202 S. State Street | Athens | West Virginia | 24712 |
| Barbour County | County Administrator | Shana | Frey | 26 North Main Street | Phillippi | West Virginia | 26416 |
| Barboursville, Village of | Mayor | Chris | Tatum | 721 Central Ave | Barboursville | West Virginia | 25504 |
| Beckley, City of | Mayor | Rob | Rappold | P.O. Box 2514 | Beckley | West Virginia | 25802 |
| Belle, City of | Mayor | David | Fletcher | 1100 E. Dupont Avenue | Belle | West Virginia | 25015 |
| Belmont, City of | Mayor | John | Fitzpatrick | 218 Main Street | Belmont | West Virginia | 26134 |
| Beverly, Town of | Mayor | Andy | Burns | 1 Walnut Street | Beverly | West Virginia | 26253 |
| Boone County | Commission President | Craig | Bratcher | 260 Court St #300 | Madison | West Virginia | 25130 |
| Buckhannon, City of | Mayor | Robbie | Skinner | 70 E. Main Street | Buckhannon | West Virginia | 26201 |
| Cabell County | Commission President | Kelli | Sobonya | Suite 300 - Courthouse, 750 - 5th | Huntington | West Virginia | 25701 |
| Cedar Grove, Town of | Mayor | James B. | Hudnall | P.O. Box 536 | Cedar Grove | West Virginia | 25039 |
| Chapmanville, Town of | Mayor | Joel | McNeeley | 329 West Tiger Lane | Chapmanville | West Virginia | 25508 |
| Charleston, City of | Mayor | Amy | Goodwin | 501 Virginia Street East | Charleston | West Virginia | 25301 |
| Chesapeake, Town of | Mayor | Jack | Lavender | 12404 MacCorkle Avenue, SE | Chesapeake | West Virginia | 25315 |
| Clay County | Commission President | Fran | King | 246 Main Street, P.O. Box 190 | Clay | West Virginia | 25043 |
| Clendenin, Town of | Mayor | Kay | Summers | P.O. Box 694 | Clendenin | West Virginia | 25045 |
| Danville, Town of | Mayor | Mark | McClure | P.O. Box 217 | Danville | West Virginia | 25053 |
| Dunbar, City of | Mayor | Scott | Elliott | P.O. Box 483 | Dunbar | West Virginia | 25064 |
| East Bank, Town of | Mayor | Charles A. | Blair II | PO BOX 307 | East Bank | West Virginia | 25067 |
| Elizabeth, City of | Mayor | Bobbi | Moore | P.O. Box 478 | Elizabeth | West Virginia | 26143 |
| Elkins, City of | Mayor | Jerry | Marco | 401 Davis Avenue | Elkins | West Virginia | 26241 |
| Farmington, Town of | Mayor | Bill | Glasscock | 1314 Mill St, Town Hall | Farmington | West Virginia | 26571 |
| Fayette County | County Administrator | Tom | Louisos | 100 Court Street, P.O. Box 307 | Fayetteville | West Virginia | 25840 |
| Fayetteville, Town of | Mayor | Sharon | Cruikshank | P.O. Box 298 | Fayetteville | West Virginia | 25840 |
| Flemington, Town of | Mayor | William | Blake | P.O. Box 56 | Flemington | West Virginia | 26347 |
| Fort Gay, City of | Mayor | Joetta | Hatfield | 3407 Wayne Street, P.O. Box 336 | Fort Gay | West Virginia | 25514 |
| Gauley Bridge, Town of | Mayor | Bob | Scott | P.O. Box 490 | Gauley Bridge | West Virginia | 25085 |
| Glasgow, Town of | Mayor | Donald | Fannin | P.O. Box 130 | Glasgow | West Virginia | 25086 |
| Greenbrier, County of | County Commission | Tammy | Tincher | 921 Court Street N. | Lewisburg | West Virginia | 24901 |
| Handley, Town of | Mayor | Essie | Ford, Jr. | P. O. Box 100 | Handley | West Virginia | 25102 |
| Harrison County | County Commission | Susan | Thomas | 301 W Main Street | Clarksburg | West Virginia | 26301 |
| Hartford (Gallipolis), Town of | Mayor | Gordon | Spencer | P.O. Box 96 | Hartford | West Virginia | 25247 |
| Hinton, City of | Mayor | Jack | Scott | 322 Summers Street | Hinton | West Virginia | 25951 |
| Hurricane, City of | Mayor | Scott | Edwards | P.O. Box 1086 | Hurricane | West Virginia | 25526 |
| Huttonsville, Town of | Mayor | Danny | Moss | P.O. Box 81 | Huttonsville | West Virginia | 26273 |
| Jackson County | Commission President | Dick | Waybright | P.O. Box 800 | Ripley | West Virginia | 25271 |
| Kanawha County | Commission President | Kent | Carper | P.O. Box 3627 | Charleston | West Virginia | 25336 |
| Kermit/Grey, Town of | Mayor | Charles | Sparks | P.O. Box 385 | Kermit | West Virginia | 25674 |
| Lester, Town of | Mayor | Kenneth | Allen | P.O. Box 56 | Lester | West Virginia | 25865 |
| Lewis County | County Commission | Agnes G. | Queen | 110 Center Avenue, 2nd Floor | Weston | West Virginia | 26452 |

| Franchise Area/ | Job Title | First | Last | Address | City | State | Zip |
|---------------------------|----------------------|-------------|------------|--------------------------------------|------------------|---------------|-------|
| Lewisburg, City of | Mayor | Beverly | White | 942 Washington St. West | Lewisburg | West Virginia | 24901 |
| Lincoln County | County Commission | Maria | Harless | P.O. Box 497 | Hamlin | West Virginia | 25523 |
| Logan County | County Commission | Danny | Godby | 300 Stratton Street | Logan | West Virginia | 25601 |
| Logan, City of | Mayor | Serafino | Nolletti | P.O. Box 807 | Logan | West Virginia | 25601 |
| Lost Creek, Town of | Mayor | Rondal | Lake | P.O. Box 216 | Lost Creek | West Virginia | 26385 |
| Lumberport, City of | Mayor | Rick | Scott | P.O. Box 519 | Lumberport | West Virginia | 26386 |
| Mabscott, Town of | Mayor | Wayne | Houck | P.O. Box 176 | Mabscott | West Virginia | 25871 |
| Madison, City of | Mayor | Sonny | Howell Jr. | 255 Washington Avenue | Madison | West Virginia | 25130 |
| Man, City of | Mayor | Jim | Blevins | P.O. Box 70 | Man | West Virginia | 25635 |
| Marion County | County Administrator | Ernie | VanGilder | 200 Jackson Street, Room 403 | Fairmont | West Virginia | 26554 |
| Marmet, City of | Mayor | Jay | Snodgrass | P.O. Box 15216 | Marmet | West Virginia | 25365 |
| Mason County | County Commission | Sam | Nibert | 200 Sixth Street | Point Pleasant | West Virginia | 25550 |
| Mason, Town of | Mayor | Donna | Dennis | P.O. Box 438 | Mason | West Virginia | 25260 |
| Mercer County | County Commission | Bill | Archer | 1501 West Main Street, Suite 210 | Princeton | West Virginia | 24740 |
| Mill Creek, Town of | Mayor | Bill | Brock | P.O. Box 128 | Mill Creek | West Virginia | 26280 |
| Milton, City of | Mayor | Tom | Canterbury | 1139 Smith Street | Milton | West Virginia | 25541 |
| Mingo County | County Commission | Nathan | Brown | 75 East 2nd Avenue, Room 308 | Williamson | West Virginia | 25661 |
| Mitchell Heights, Town of | Mayor | James C. | Motes | 305 Central Avenue | Mitchell Heights | West Virginia | 25601 |
| Monroe County | County Commission | Kevin | Galford | P.O. Box 350, 350 Main Street | Union | West Virginia | 24983 |
| Montgomery, City of | Mayor | Greg | Ingram | 706 3rd Avenue | Montgomery | West Virginia | 25136 |
| Montrose, Town of | Mayor | Barbara | Miller | P.O. Box 84 | Montrose | West Virginia | 26283 |
| Mount Hope, City of | Mayor | Michael | Martin | P.O. Box 151 | Mount Hope | West Virginia | 25880 |
| New Haven, Town of | Mayor | George | Gibbs | P.O. Box 217 | New Haven | West Virginia | 25265 |
| New Martinsville, City of | Mayor | Steven | Bohrer | 191 Main Street | New Martinsville | West Virginia | 26155 |
| Nicholas County | County Commission | Garrett | Cole | 700 Main Street, Suite 1 | Summersville | West Virginia | 26651 |
| Nitro, City of | Mayor | David | Casebolt | P.O. Box 308 | Nitro | West Virginia | 25143 |
| North Hills, Town of | Mayor | Dale | Baumgartne | P.O. Box 4322 | Parkersburg | West Virginia | 26104 |
| Oak Hill, City of | Mayor | Daniel E. | Wright | 100 Kelly Ave | Oak Hill | West Virginia | 25901 |
| Paden, City of | Mayor | Joel | Davis III | P.O. Box 211 | Paden City | West Virginia | 26159 |
| Parkersburg, City of | Mayor | Tom | Joyce | One Government Square, P.O. Box 1627 | Parkersburg | West Virginia | 26101 |
| Pax, Town of | Mayor | Jeremiah | Johnson | P.O. Box 118 | Pax | West Virginia | 25904 |
| Peterstown, Town of | Mayor | Scott | Bogges | P.O. Box 487 | Peterstown | West Virginia | 24963 |
| Pleasants County | Mayor | Jay | Powell | 400 Viand Street | Point Pleasant | West Virginia | 25550 |
| Point Pleasant, City of | Mayor | Brian | Billings | 400 Viand Street | Point Pleasant | West Virginia | 25550 |
| Pratt, Town of | Mayor | Eric | Holcomb | P.O. Box 128 | Pratt | West Virginia | 25162 |
| Princeton, City of | Mayor | David | Graham | 800 Bee Street | Princeton | West Virginia | 24740 |
| Putnam County | County Manager | R. Andrew | Skidmore | 12093 Winfield Road | Winfield | West Virginia | 25213 |
| Quinwood, Town of | Mayor | Brenda | Sizemore | P.O. Box 194 | Quinwood | West Virginia | 25981 |
| Rainelle, Town of | Mayor | Andrea | Pendleton | P.O. Box 648 | Rainelle | West Virginia | 25962 |
| Raleigh County | County Commission | David | Tolliver | 116 1/2 Heber Street | Beckley | West Virginia | 25801 |
| Randolph County | County Commission | Christopher | See | 4 Randolph Avenue, Suite 102 | Elkins | West Virginia | 26241 |

| Franchise Area/ Ravenswood, City of Ripley, City of Roane County Rupert, Town of Shinnston, City of Sistersville, City of Smithers City of Sophia, Town of South Charleston, City of Spencer, City of St. Albans, City of St. Marys, City of Summers County Sylvester, Town of Taylor County Tyler County Upshur County Vienna, City of Wayne County Wayne, Town of West Logan, Town of West Milford, Town of Wetzel County White Sulphur Springs, City Whitesville, Town of Williamson, City of Williamstown, City of Wirt County Wood County Wyoming County | Job Title | First | Last | Address | City | State | Zip |
|---|-------------|-------------|------------------------------------|-------------------|---------------|-------|-----|
| Mayor | Josh | Miller | 1 Wall Street | Ravenswood | West Virginia | 26164 | |
| Mayor | Carolyn | Rader | 203 S. Church Street | Ripley | West Virginia | 25271 | |
| County Commission | Andrew | Corkrean | 200 Main Street | Spencer | West Virginia | 25276 | |
| Mayor | Stephen | Baldwin | Mayor's Office/ Drawer B | Rupert | West Virginia | 25984 | |
| Mayor | Patrick | Kovalick | 40 Main Street | Shinnston | West Virginia | 26431 | |
| Mayor | Douglass | Sapp | 200 Diamond Square | Sistersville | West Virginia | 26175 | |
| Mayor | Thomas | Skaggs | P.O. Box 489 | Smithers/Longacre | West Virginia | 25186 | |
| Mayor | Danny | Barr | P.O. Box 700, Railroad Ave | Sophia | West Virginia | 25921 | |
| Mayor | Frank | Mullens Jr. | P.O. Box 8597 | South Charleston | West Virginia | 25303 | |
| Mayor | Terry | Williams | 207 Court Street | Spencer | West Virginia | 25276 | |
| Mayor | David Scott | James | 1499 MacCorkle Ave SW | St. Albans | West Virginia | 25177 | |
| Mayor | L. Paul | Ingram | 418 2nd Street | St. Marys | West Virginia | 26170 | |
| County Commission | Charles | Saunders | 120 Ballengee Street, Suite 203 | Hinton | West Virginia | 25951 | |
| Mayor | Harvey | Ferrell | 32832 Coal River Road, P.O. Box 10 | Sylvester | West Virginia | 25193 | |
| County Commission | Orville | Wright | 214 W. Main Street | Grafton | West Virginia | 26354 | |
| County Commission | Lance | Hickman | P.O. Box 66 | Middlebourne | West Virginia | 26149 | |
| County Commission | Kristie | Tenney | 91 West Main Street, Suite 101 | Buckhannon | West Virginia | 26201 | |
| Mayor | Randall | Rapp | 609 29th Street | Vienna | West Virginia | 26105 | |
| County Commission | Jeff | Maddox | P.O. Box 248 | Wayne | West Virginia | 25570 | |
| Mayor | Danny | Grace | P.O. Box 25 | Wayne | West Virginia | 25570 | |
| Mayor | Darren | Akers | P.O. Box 5286 | West Logan | West Virginia | 25601 | |
| Mayor | Tom | Somers | P.O. Box 120 | West Milford | West Virginia | 26451 | |
| County Commission | Lisa | Heasley | P.O. Box 156 | New Martinsville | West Virginia | 26155 | |
| Mayor | Bruce | Bowling | 589 Main Street West | White Sulphur | West Virginia | 24986 | |
| Mayor | Freddie | Harless | 39140 Coal River Road | Whitesville | West Virginia | 25209 | |
| Mayor | Charles | Hatfield | P.O. Box 1517 | Williamson | West Virginia | 25661 | |
| Mayor | Jean | Ford | 100 West Fifth Street | Williamstown | West Virginia | 26187 | |
| County Commission | Robert | Gunnoe, Jr. | P.O. Box 53 | Elizabeth | West Virginia | 26143 | |
| County Administrator | David | Couch | #1 Court Square, Suite 205 | Parkersburg | West Virginia | 26101 | |
| County Commission | Jason | Mullins | 24 Main Avenue, P.O. Box 309 | Pineville | West Virginia | 24874 | |